

CUSTOMER APPLICATION FORM (CAF)

(Individuals please complete A, B, C, E, F, G and H)

(Company please complete A, D, E, F, G and H)

PART A: Existing Customers

Note: If you have an existing account with Neotel and would like to apply for additional services or if you have previously provided this information to Neotel, then please provide only the details below. All RICA documents provided older than 90 days, should be resubmitted.

Account Number:	
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PART B: New Customers – Individual's Details

Title:			
First Name:			
Surname:			
Passport / ID No:	Passport / ID Expiry Date:		
Home/Work number:	Mobile Number:		
Email:			
Residential Address:			
	Postal Code:		
City:	Province:		

Part C: Employer Details

Employer's Name:	Contact Number:		
Occupation:			
Monthly Gross Income:	Monthly Nett Income (if available):		
Pay Date: Indicate with an X whichever is applicable	15th	25th /26th	30th /31st

Part D: Company Details

Company Name:	Industry:				
Company Reg. No:	Website:				
Company Vat No:	Tel:				
Email:	Fax:				
Physical Address:					
	Postal Code:				
Postal Address:					
	Postal Code:				
Business Type: Indicate with a X	Sole Proprietor	Partnership	Trust	Close Corporation	Company
Names, Address And Telephone Number of Contact Persons					
Name and Surname	Address			Mobile Number	
1.					
2.					

Liquid Telecom Offices

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Part E: Installation Site Details

Physical Address:			
	Postal Code:		
City:	Province:		
Contact Person Name:	Contact Number:		
Installation Special Instructions:			

Part F: Service Information (Number Requirements)

Product Name:						
Device Type:						
Contract Type:						
Contract Term:	12 Months		24 Months		36 Months	
New No. Required:	Yes				No	
Value Added Services:	FC2	Yes	No	Monthly Charge		
Existing Phone No:						
Existing Phone No(s)/ No Range:						
Existing Operator:				Account no. with existing Operator:		
Alternative number (unsuccessful porting):				Numbers in FC2:		

Part G: Payment and Billing Details

Account Name:						
Account Number:				Account Type:		
Bank:				Banker's Name (if applicable):		
Branch:				Branch Code:		
Debit Order: (Mandatory unless otherwise agreed to by Neotel - Indicate with an X)	No	Yes	Debit Order Date:	23rd	31st	
Billing Delivery Method: Indicate with an X				E-mail	Post	

Part G: Payment and Billing Details

By my signature below, I declare that the information given above is true and correct and I hereby give consent to Neotel (Pty) Ltd to:

- a) Request and obtain information from any registered credit bureau relevant to an assessment of the profile, behaviour, payment patterns, indebtedness, and/or creditworthiness of myself/the legal entity from time to time;
- b) Make any reasonable enquiries to verify and research any details provided by myself/the company;
- c) Furnish information concerning the behaviour, profile, payment patterns, indebtedness, whereabouts, and credit worthiness of myself/the legal entity to any registered credit bureau; and
- d) Contact myself or the company in order to obtain further information and/or schedule an installation/delivery date and time. Comply with Neotel's Standard Terms and Conditions applicable to services ordered from Neotel. The Terms and Conditions are available for your reference at www.neotel.co.za, or may be requested by contacting 0860 636 835 or switch@neotel.co.za.

Would you like to receive Neotel marketing material on new product and services?

Yes No

Signature:

If signed on behalf of a legal entity, I warrant that I am duly authorised to do so:

Date:

Name of signatory:

ID Number:

Document Checklist

Company Application

- Clear ID copy / passport of the Director
- Proof of address not older than 3 months. For a company application, a/ letterhead with the company details i.e. Registration number, company address, and full name of the company
- Letter from the bank / Cancelled cheque
- Company registration documents

Individual Application

- Clear ID copy / passport
- Proof of address not older than 3 months
- Proof of banking details

Should the Company or individual applicant not be available to take delivery, the following will be required:

- Mandate form to be completed by the applicant and sent to the relevant Neotel sales consultant which will be verified upon delivery / installation
- ID copies of the applicant and the mandated person to accompany the mandated form and to be presented and verified upon delivery/installation